



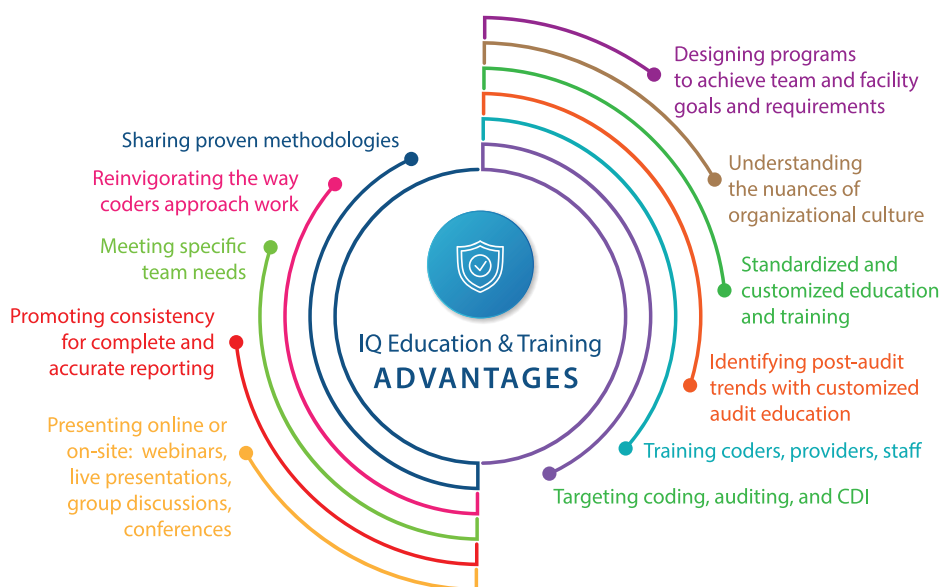
IQ Education Services and Solutions

Providing the knowledge to power accurate reporting, revenue cycle efficiency and improved compliance

The Intellis IQ education team believes “knowledge is power” and shares a passion for education and innovation. Our approach encourages collaborative partnerships and brings best practices, agility, and forward-thinking insight into healthcare training. Even as healthcare evolves, we meet education challenges by embracing a “we can do that” attitude.

Intellis education and training programs are led by our subject matter experts including adjunct professors from highly-regarded colleges and universities. Credentials among our instructors and presenters include AHIMA-Approved ICD-10 Trainers and Ambassadors, CCS, CCS-P, CPC, CRC, RHIA/ RHIT, MD, and RN.

Our courses are presented via live webinars, on-site presentations, conference discussions or on the IQ Center -- our online platform. Key areas of instruction include ICD-10 coding, CDI, CPT/HCPCS, HCC/Risk Adjustment coding, and E/M leveling. Courses supply the most current and relevant information, and most training solutions include AHIMA-approved and CME-approved CEU credits.



Ongoing Instruction and Sample Education Topics

- ICD-10 CM Updates
- ICD-10-PCS and MS-DRG updates
- Quarterly Coding Clinic reviews
- HCC/Risk Adjustment
- Clinical and coding concepts
- Clinical Documentation Improvement updates and guidance
- Inpatient and outpatient CDI
- Query compliance
- Up to date COVID-19 coding and guidance
- CPT/HCPCS education

COVID-19 Education Outreach and Success



During the continuing COVID-19 Pandemic, Intellis provides updated resources for medical coding and CDI



Intellis COVID-19 education and training has reached more than 10,000 HIM professionals through our website, education platform, and webinars



IQ COVID-19 webinars reached Medical coding and CDI professionals representing 227 facilities

To learn more about IQ Education and Training solutions, please contact: sales@intellisIQ.com

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Elevating the
Business of Healthcare

Knowledge is powerful;
We're sharing the power.

Kim Felix RHIA, CCS, **Vice President, Education**



Kim has more than twenty five years of HIM coding experience, including coding, auditing, and management at academic medical centers as well as community hospitals. She was a project manager for a large scale HCC federal engagement and ICD-10 conversion for analytics software.

Kim is a distinguished member and presenter for various national and local associations. She is a recognized leader in the HIM education field. Her education experience includes adjunct faculty appointments at Temple University, Gwynedd-Mercy College, Pierce College, Thomas Jefferson University as well as acting as a study mentor at Western Governors University.

Jeanie Heck BBA, CCS, CPC, CRC, **Director, Education**



Jeanie has built a career in the HIM field for more than twenty-five years. Her work has focused on the outpatient practice arena. She has extensive experience as both a business and a practice manager.

Jeanie is an approved AHIMA ICD-10-CM trainer and has extensive teaching experience in CPT, ICD-9-CM, ICD-10-CM, ICD-10-PCS, medical coding practicum, healthcare reimbursement, and medical terminology. She serves as an adjunct instructor at Camden County College and Santa Barbara City College. Jeanie currently serves as the lead senior auditor for a large scale HCC federal engagement.

Allison Van Doren RN, BSN, CCDS, CDIP, CRC, **Vice President, Clinical and Quality Services**



Allison is a national leader for CDI and Quality initiatives. She possesses extensive experience in creating and managing CDI programs, PSI and Mortality committees leading academic medical

centers to best documentation practices. Her approach profoundly impacts patient care, patient safety, denials, and reimbursement. Additionally, she has 15+ years of cardiac and surgical care nursing experience.

Allison's passion for CDI focuses on both education and quality. She understands clients' complex needs and provides knowledge-based training, support solutions, and excellent service.

Kristy Evans RHIT, CCS, CPC, **Vice President, HIM Operations**



Kristy is a recognized industry expert advisor in the areas of auditing, coding, education, and CDI. She has held strategic leadership positions in vendor, facility, and physician pro-fee environments. As a successful instructor and team

builder, Kristy has educated new and seasoned coders, CDI professionals, payers, physicians, and other specialized clinicians. Kristy's work builds trusted and enduring partnerships with clients. Leadership highlights:

- Worked with domestic and global delivery teams to ensure performance outcomes, providing technical and subject matter expertise
- Served in a variety of roles, including VP of Operations, Client Services Director, Manager of ICD-10 Coding and Clinical Education, and Corporate Coding Manager
- Led top-performing revenue cycle transformation for major health networks

IQ Healthcare Advisory Services and Solutions

Revenue Cycle and Health Information Services

- Medical Coding
- Medical Coding Audits
- Department Operational Assessments
- Chargemaster Engagements
- Risk Adjustment/HCC Coding and Auditing
- Denials Management

Clinical Documentation and Quality Services

- Second Level Reviews
- Query Reviews
- CDI Department Assessments
- IP and OP Program Implementation
- IP and OP CDI Review Process
- PSI and Mortality Review/Committee Implementation

Health Information Technology Services

- Master Patient Index Clean-up
- Clinical Data Abstraction
- Scanning & Indexing
 - EMR Implementation
 - HIMMS Stage 7 Point of Care
- EPIC Implementation and Management
- OnBase Implementation and Management

Education and Training Services

- Medical Coding
- Clinical Documentation Integrity
- Provider Education
- Annual Coding Updates